



Dispatch Times

2016 Warren County Donation Drive

Warren County Emergency Services would like to thank all of those who participated in the County's first donation drive. Ohio Valley Goodwill received half a semi truck filled with donations from Office of Management and Budget, Children Services, Harlan Township Fire and Rescue, Deerfield Township Fire Department, the City of Franklin Police Department and Urbancrest Church as well as the Communications Center.

The Communication Center turned the drive into a competition between individual crews, the Supervisory Staff, and Administration with the team that donated the most being treated to a meal from our Director. Day shift won, so they will have a lunch provided for them by Director Mike Bunner.

Great job everyone and thank you for your donations!



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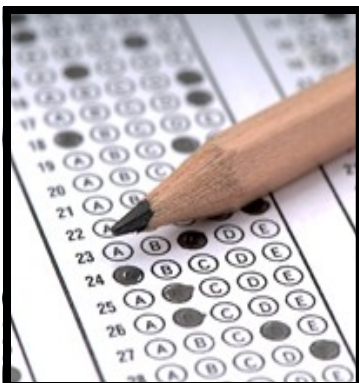
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Mark Your Calendar!



Open-Testing for Dispatch Applicants



Open testing for those interested in applying for Emergency Communications Calltaker, Operator or Supervisor will be held Monday, December 19th starting at 8:00 AM and Wednesday December 21st starting at 4:00 PM. Limited space is available so anyone who is interested can call (513) 695-1315 to reserve a position. The test location is in the Emergency Operations Center in the lower level of 520 Justice Drive in Lebanon, Ohio.

December 2nd-4th
Waynesville Christmas in the Village

December 3rd
Lebanon Carriage Parade

December 15th
19:00 to 19:30
Light Up Middletown Balloon Glow

Employee Spotlight

Employee of the Month



Ron Kronenberger
Employed since 2003

Birthdays

Jesse Madden
December 4th

Robert Plummer
December 13th

Milestones

April Kennard
Celebrating 17 Years

Jesse Madden
Celebrating 16 Years

Brad Edrington
Celebrating 16 Years

Congratulations!

Meet our New Employee



Holly Roark

Holly is originally from Monroe where she graduated from high school. She is attending Miami University, majoring in Psychology Sciences. Holly spent 9 months dispatching for Monroe Police and Fire and also worked for Universal Protection Services.

Holly enjoys reading, writing, working out, DIY projects, cleaning and baking. She is a self-taught make-up artist and collects Harry Potter and Twilight books and movies.

Employee's with Exemplary Compliance Ratings

The following employees achieved a rating with Exemplary Compliance which is 95% to 100% accuracy while using the new protocols. Congrats everyone!

Ava Campbell
Carmen Carson
MaKenzie Cotton
Keith Fudge

Samantha Hall
Liz Hollon
April Kennard
Katrina Kouts

Stevenson Long
Ashlee Rector
Tonya Shutts
Mike Wiggins



Did You Know?

When to Contact Ohio State Highway Patrol by Brian Holtel

As a reminder, here are the guidelines that we currently use for contacting the Ohio State Patrol :

For a report of any incident on an interstate highway or an interstate entrance or exit ramp, OSP must be contacted. This includes, but is not limited to, traffic offenses, disabled vehicles, crashes, suspicious persons or pedestrian calls. For high-priority calls, including calls that include a fire department response, the police dispatcher may notify the local sheriff's deputy or police officer at their discretion. If the unit is in the area they may opt to assist, but the responsibility for the call is still with the highway patrol, so we must contact their dispatch as soon as possible.



For crashes not on interstate highways or ramps, we will not automatically contact OSP. If the officer or deputy would like a trooper to assist with the incident or handle the report, the officer will ask the dispatcher to contact OSP to see if a trooper is available, however, it must be on a dedicated roadway (maintained by a government entity). This also excludes parking lots and driveways. Remember, if a vehicle was traveling on a public roadway, but left the road when it crashed, OSP will take the report.

For all aircraft crashes, OSP will be contacted. Local law enforcement will also be dispatched but OSP will handle the report and make the necessary notifications to state and federal agencies. For other aircraft incidents, including low flying or unidentified or suspicious aircraft, only a local deputy or officer will be dispatched. For hijacked aircraft, follow the appropriate notification procedure.

For incidents occurring on state property (not including Park property), OSP will be contacted to handle. This includes the ODOT District 8 headquarters and garages, the two state prisons, the two rest areas, and the land near the Jeremiah Morrow bridge that houses the construction equipment and trailers for the bridge project. Since OSP does not do vehicle lockouts, a local officer or deputy will be dispatched to handle these incidents that we receive at those locations.



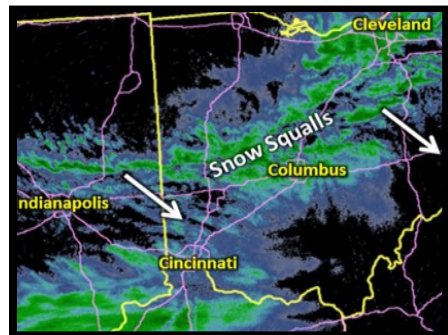
For all vehicle pursuits, OSP will be notified and the primary talkgroup will be patched to a talkgroup for OSP to monitor. Troopers can also be requested for specialized assistance, such as: a canine officer for a drug search, a motor carrier unit for commercial vehicle inspection or weighing, crash reconstruction, or a BAC test. Citizens may also be referred to OSP for specialized services, such as vehicle inspections for salvage titles, volunteer fire or rescue vehicles, etc.

In The Spotlight

Snow Squalls by Melissa Bour

The National Weather Service is continuing its efforts to raise awareness and provide information about winter weather hazards of all kinds, including snow squalls. A snow squall is an intense short-lived burst of heavy snowfall that leads to a quick reduction in visibility and is often accompanied by gusty winds. They may appear as one squall or multiple squalls.

Snow squalls are similar to blizzard conditions, but much more localized and shorter in duration. These dangerous conditions have led to numerous vehicle accidents resulting in injuries and fatalities. Interstates can be shut down for hours as snow squalls move through the area. Special weather statements are given for where the highest threat of rapidly changing visibilities is mostly likely to occur. Although they typically occur during the daytime hours, they can occur at anytime and in a matter of seconds visibility can diminish rapidly.



Safety measures that you can take are to reduce your speed and remember to turn on your headlights. Do not slam on your breaks. This could contribute to the loss of vehicle control and also increase the risk of a chain reaction. An all hazards NOAA weather radio, social media, NWS smartphone widget and the NWS mobile website are great resources to keep you safe during inclement weather.

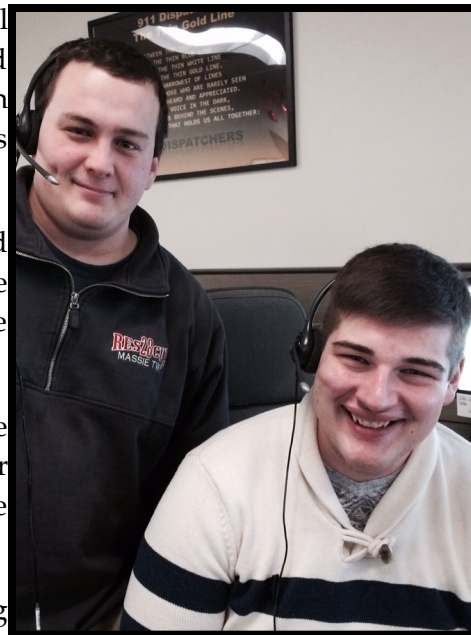
Call of the Month

On November 6th, ECO Whitlock received two 9-1-1 hang-ups from a cell phone. While he was attempting to call the subject back and obtain a good location, ECC Stevenson took another 9-1-1 call which lasted long enough for him to get the general location and the name of the caller. WCSO was dispatched on a 911 hang up call with very little information.

The male continued to call for help, but his service was going in and out and the call takers were gathering information in bits and pieces. They were able to determine that the man was lost in Caesar's Creek State Park somewhere on the west side of the gorge.

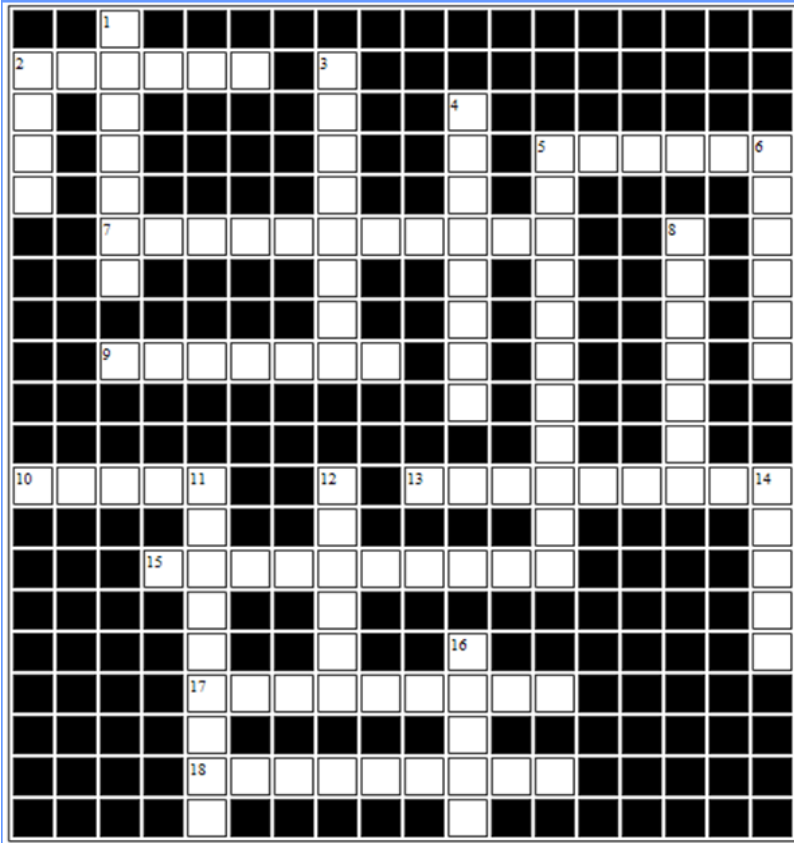
Multiple calls were made in an attempt to re-connect with the caller but the calls were going to voicemail. After several other brief 9-1-1 calls, a better "Phase 2" location was obtained indicating that the caller was east of the nature preserve off of Corwin Road and south of Hisey Park.

The fire department was dispatched for assistance locating the male using their ATV. Deputy Jack Simpson and C92, Roger Wainscott, finally heard the subject calling for help as they entered the trail off of Corwin. In addition to the calltakers, the entire crew — Rob Plummer, Andy DeWine, Erin Caito, Samantha Hall, Tonya Shutts, Stevenson Long, Seth Whitlock and Supervisor Ron Kronenberger — worked as a team for the successful conclusion! Great job!



Let It Snow! Crossword Puzzle

By Nancy Machulskiy

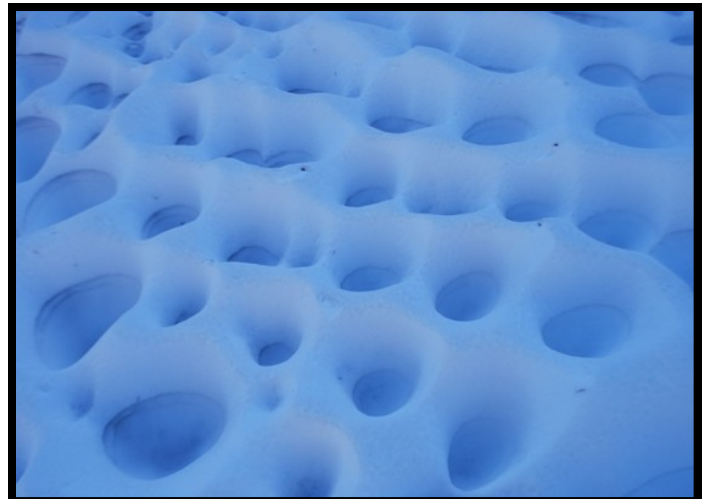


Across

2. A brief snowfall that produces little or no accumulation.
5. New snow composed of loose, fresh crystals.
7. A formation made up of several snowflakes fused together into one flake.
9. Snow pellets that are round and opaque.
10. Partially melted snow on the ground.
13. Tall, thin spikes of hardened snow.
15. Snow that is produced when icy winds move across warmer lake water.
17. Snowflakes coated in tiny, frozen water droplets called rime.
18. An intense snow shower that produces a lot of accumulation in a short time period.

Down

1. Shallow, bowl-shaped hollows formed by irregular patches of intense sunlight.
2. Snow that is more than a year old but has not turned to ice yet.
3. A type of snowflake with six points.
4. Irregular ridges and grooves in the snow that are caused by the wind.
5. A wide, deep snowdrift across a roadway.
6. A naturally occurring cylinder of snow formed by the wind.
8. A horseshoe-shaped snowdrift.
11. Frost that resembles spiky hairs.
12. A type of snowflake that is longer than it is wide.
14. Rain that is mixed with snow.
16. Snow mixed with dirt.



Where Am I?

If you know the location where this picture was taken, email us at melissa.bour@wcoh.net no later than December 23rd. Everyone that has the correct answer will be entered into a drawing for a prize. Include your name, phone number, department you work for and your guess of the location and any other details. Don't forget to check back next month to see if you won!

Congrats to Debbie Griffith with Telecommunications for guessing that last month's picture was taken at Lovely's Market in Springboro. We had a lot of people who recognized that one! Stop by dispatch sometime during December to pick up your prize, Debbie!



October Monthly Dispatch Stats

	Total	First Shift	Second Shift	Third Shift
Created the Most Incidents	8,949	Katrina Kouts 601 Calls	MaKenzie Cotton 1,081 Calls	Stevenson Long 1,007 Calls
Most Status Changes	48,754	Erin Caito 2,550	April Kennard 3,407	Andy DeWine 2,550
Total 911 Calls Received	4,411 Calls	675 Calls	1,751 Calls	1,985 Calls
Total 7-Digit Calls Received	9,806	1,394 Calls	4,554 Calls	3,858 Calls
Busiest Day (Based on 911 & Admin Calls)	Wednesday 10/19 517 Calls			
Busiest Time of Day (Based on 911 & Admin Calls)	16:00-17:00 978 Calls			



Warren County Emergency Services

520 Justice Dr
Lebanon, OH 45036
(513) 695-1315

Stay connected with us by:

Website: www.co.warren.oh.us/emergencyservices
Facebook: [Warren County Ohio Emergency Management](https://www.facebook.com/WarrenCountyOhioEmergencyManagement)

Twitter: [@WCEMAOhio](https://twitter.com/WCEMAOhio)

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